REIMAGINED DISNEY[®] HOTEL

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DISNEY DIFFERENCE

PRACTICAL INFORMATION

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SERVICES

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DISNEYLAND HOTEL****

FACT SHEET FOR TRAVEL AGENTS

This fact sheet has been created for the exclusive use of travel agents to enable them to provide their customers with a description of the services offered. Travel agents must not share this document with customers or any other third parties. The detailed descriptions on the following pages are designed to help travel agents bring the Disney experience to life for their customers.

VALID FOR ARRIVALS FROM 1ST APRIL 2025 **TO 30TH MARCH 2026**

The information shown in this document is valid at the date of publication. For the latest updates please consult DisneylandParis.com or your Disneyland Paris sales contact. Some shows, events, experiences, attractions, entertainment, shops, restaurants and additional facilities may only be offered in certain seasons or may be closed, modified, delayed, unavailable or cancelled without notice. Certain experiences are subject to availability. Additional charges and specific terms and conditions may apply. Details on DisneylandParis.com.

EQUIPMENT

RECREATION

FOOD & DRINK

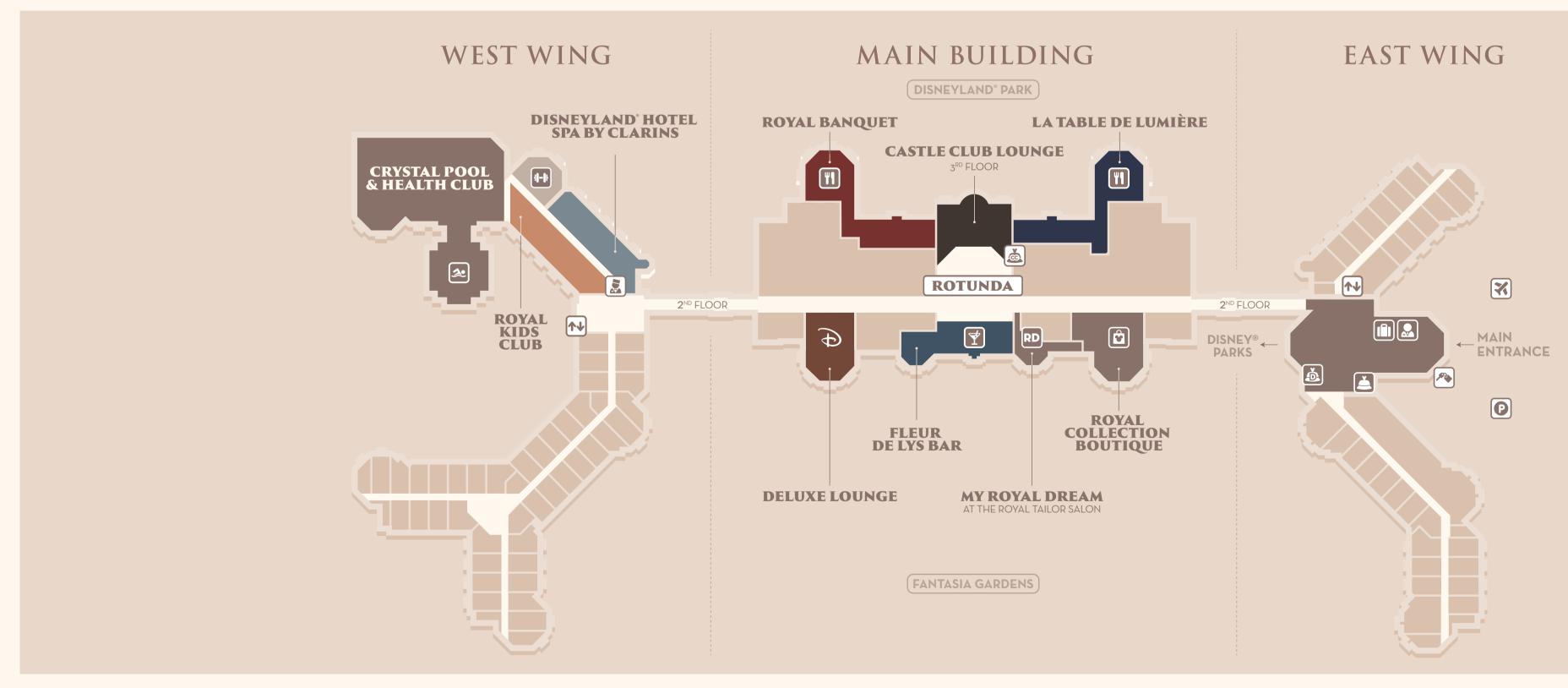


ROOM SPECS

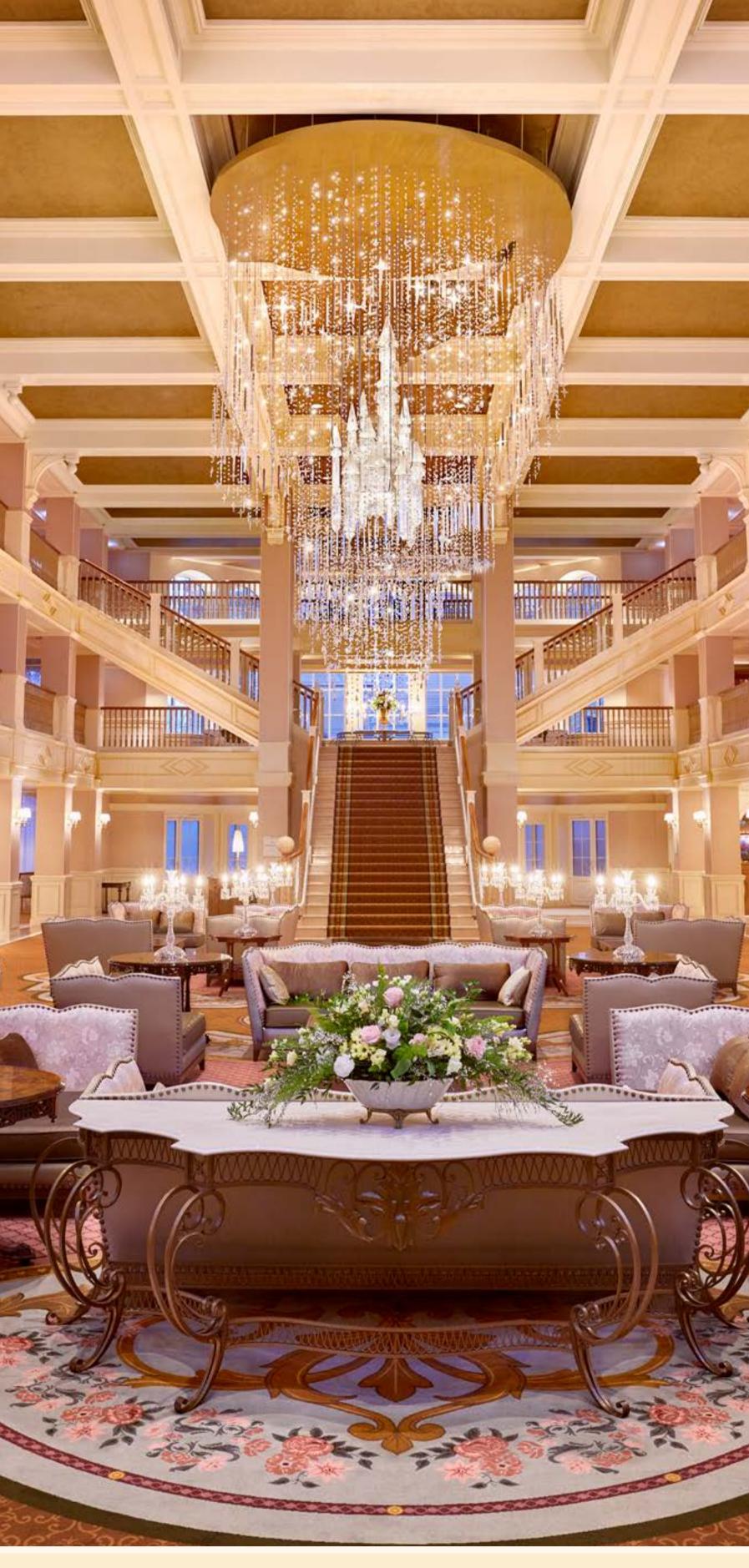
MORE THAN A HOTEL YOUR ROYAL FAIRY TALE "IT IS WITH DEEPEST PRIDE AND GREATEST PLEASURE THAT WE WELCOME YOU..." LUMIÈRE, BEAUTYAND THE BEAST

elcome to the **reimagined** Disneyland[®] Hotel, **the ultimate 5-star** Your 'once upon a time' will have you holding court with Disney Princess Characters royal address where everyone's dream of living the life of royalty and feasting on the most unique dining experiences in company of Disney Characters⁽¹⁾. comes true. Stay here, and from the moment you set foot in the grand All while revelling in a magical, modern that is welcoming, and tailor made, to each lobby and receive your very own royal welcome, you'll see that this and every Guest. is no ordinary hotel. For this is a fairytale residence where you can

celebrate a rich and diverse collection of royal Disney stories. And write your own, too.



(1) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without notice.







Club: experiences and services available⁽²⁾



DISNEYLAND® HOTEL

THE JEWEL IN THE DISNEYLAND® PARIS CROWN

• 5-star hotel with luxury facilities, experiences and services • Fairytale residence inspired by royal Disney stories • Rich entertainment with Disney Character Encounters⁽¹⁾ • Iconic location right at the entrance of Disneyland[®] Park





Crystal Pool & Health Člub, Disneyland Hotel Spa by Clarins⁽³⁾





When you stay at a Disney[®] Hotel, you'll enjoy fully immersive experiences and benefits.

***** EVEN MORE DISNEY MAGIC

- Magic continues in the Disney Hotels.
- Immersive decor and theming
- Disney Character Encounters⁽¹⁾

LEGENDARY DISNEY SERVICE

- Great service, the Disney way.
- Dedicated Cast Members
- Family-friendly services and amenities

MORE TIME IN THE DISNEY PARKS®

Make the most of every magical minute.

- Extra Magic Time⁽⁵⁾: access to one or more Disney Parks[®] before official opening time
- Located at the entrance to the Disney Parks

(1) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without notice. (2) For Guests staying in Deluxe and Castle Club Rooms and Suites. (3) Subject to additional payment. Treatments sold and provided by Deep Nature Reims. (4) Subject to availability and time and age restrictions. More information at the hotel. (5) The time and duration of Extra Magic Time may vary, as may the Disney Parks in which it applies, and will be confirmed on the day of your visit.









PRACTICAL INFORMATION

Address: Disneyland Hotel, Rue de la Marnière, 77700 Chessy Check in: from 3pm Check out: before 11am⁽¹⁾

487 ROOMS AND SUITES

- 346 Superior Rooms (including 9 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
- 82 Deluxe Rooms (including 2 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
- 41 Castle Club Rooms (including 3 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
- 18 Suites (including 1 specially-adapted suite for Guests with disabilities and special needs⁽²⁾)

PARKING

- Free parking at the hotel including 24 spaces with charging points for electric cars (free of charge)
- Free parking at the Disney Parks' Guest Parking including 4 spaces with charging points for electric cars (free of charge)

- Concierge
- Free luggage service
- of your hotel or in Disney shops
- Shopping Service: spend €50 or more in the Disney shops before 3pm and your purchases can be delivered for collection from your hotel shop – so you don't have to carry them around all day
- Free Wi-Fi
- Free valet parking
- Room service (extra charge)
- Dry cleaning (extra charge)

- upon request). See <u>Accessibility Guide</u>

(1) After this time, your hotel account will be deactivated and your MagicPass will no longer open your room or give you access to the hotel's inclusive services. (2) Subject to availability. Please contact us for more information. (3) Subject to applicable legal requirements. (4) Some app features use location data and require Wi-Fi or mobile internet connection. (5) If you book your stay 3 days or less before your arrival, you will need to go to your Reception desk to activate your digital MagicPass and digital key and pick up your Disney Park tickets and Meal Vouchers (if applicable). (6) Bluetooth must be activated to use this service, and location-based services for Android phones. Some phone models may not be compatible. If you do not complete your mobile check in before arrival, go to the Reception desk on the day to check in and activate your digital key, if you wish to use this service. (7) You can activate the payment function of your physical MagicPass at the Reception desk to add purchases made in the Disney Village[®] to your hotel invoice. To use this service, leave your credit card on file at the Reception desk to settle the bill. For more information, please ask the hotel Reception team. This service is not available for purchases made in Les Villages Nature Paris, McDonald's, Rainforest Café, The Royal Pub[®], BRASSERIE Rosalie[®], Vapiano[®], Five Guys, Gaumont Cinema, The LEGO[®] Store, Häagen-Dazs, Earl of Sandwich, and various seasonal stands.

SERVICES

- Tax-free shopping⁽³⁾: keep your Disney receipts to benefit from
- tax-free shopping. More information at the Concierge desk

• Press Reader (wide range of digital newspapers)



• Lifts (adapted for Guests with reduced mobility) • Safety deposit box available at Reception and in rooms • Certain equipment for Guests with disabilities (such as special kit for hearing-impaired Guests or Aquatec seat in standard bath,



Prepare your trip and don't miss a minute of the magic with our official **Disneyland® Mobile Paris App**⁽⁴⁾.

BEFORE YOUR ARRIVAL:

- 1. Download the Disneyland® Paris Mobile App. Sign in or create a Disney Account and link your Disney Hotel + Disney Park tickets package.
- 2. From 7 days up to the day before your arrival, complete your mobile check in and get your digital MagicPass⁽⁵⁾ (Disney Park tickets, Meal Vouchers (if applicable), Guest Parking access and more, using a unique QR code).

ON THE DAY OF YOUR ARRIVAL:

- 3. Head to the Disney Parks and we'll send you an SMS or e-mail when your room is ready.
- 4. Once you have completed your mobile check in, use your digital key⁽⁶⁾ to open hotel doors and access your room!

Please note:

- Mobile check in is available up to the day before your arrival. Your digital MagicPass is available throughout your stay⁽⁵⁾.
- Everyone in your booking over 3 years old will receive a MagicPass. You can use a physical MagicPass, a digital MagicPass or both!
- To collect *Disney PhotoPass*™+, coupons, Gift Cards or pre-booked excursion vouchers, or to request a hotel charge card⁽⁷⁾, please go to the Reception desk.

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RECREATION & SHOPPING

• Unique and interactive moment with a Disney Character⁽¹⁾

ROYAL KIDS CLUB

- Wide range of playful activities for children of all ages, from interactive storytelling to artistic experiences
- Children from 4 to 11 years old can be taken care of by a Cast Member for up to 2 hours per day free of charge⁽²⁾ (please check at the hotel for conditions and details)

LA TROUPE ROYALE DISNEY

• Surprise theatrical performances featuring Disney Characters⁽³⁾ and actors

ROYAL COLLECTION BOUTIQUE

• Exclusive Disneyland Hotel products and collectible range

- Royal transformation including hair styling, make-up and costume (depending on the selected package)
- Photo experience in a dedicated corner with a Disney PhotoPass[™]+ Photographer

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000	ວາ ──≈ IMPORTANT TO NOTE ≫			
	Booking is necessary for the following activities. Here's how:			
	 A Disney Royal Encounter: booking can be made from 7 days before your arrival via our E Create a Disney Account, go to "My Stay" and follow the instructions Disneyland Hotel Spa by Clarins: book directly on the Deep Nature website 			

• My Royal Dream: your appointment time slot must be booked in advance (subject to availability) and paid for on the day in addition to the price of your stay

WELLNESS & RELAXATION

CRYSTAL POOL & HEALTH CLUB⁽⁵⁾

- Heated indoor pool
- Whirlpool
- Paddling for children
- Fitness room

DISNEYLAND HOTEL SPA BY CLARINS⁽⁶⁾

- Blow dry bar and make-up
- Manicure and pedicure



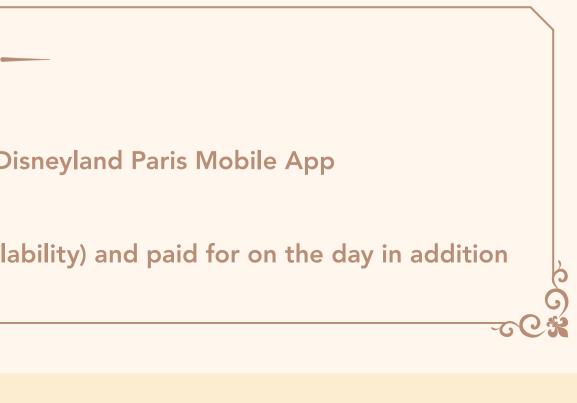
• Inside rest areas and outside sundecks

• Relaxation space (meditation & yoga equipment)

• Spa menu including signature treatments • Families and children's "spa menus"⁽⁷⁾



- Special children's menu
- Special children's cocktails (non-alcoholic)
- Highchairs in the restaurants⁽⁸⁾
- Bottle sterilisers⁽⁸⁾
- Bottle warmers⁽⁸⁾
- Baby food available in the hotel shop
- Baby's cot⁽⁸⁾ (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Bed rails⁽⁸⁾



* Children's highlights. Please note: all activities accessible to children require the presence of an adult.

(1) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Reservation required. (2) Subject to availability. Reservation at the Royal Kids Club required. (3) Various Disney Characters are likely to appear, but their presence is not guaranteed. (4) Subject to additional payment and availability of packages. Reservation required. Please note that for the Royal Makeover and Royal Makeover Signature packages, costumes are available in sizes 4 to 14 years, while stocks last. (5) Closed on certain dates for maintenance, please check with us for details. (6) Subject to additional payment. Treatments are sold and provided by Deep Nature Reims. Reservation required. (7) Suitable for 6-year-olds and above. (8) Upon request and subject to availability.







An all-you-can-eat breakfast featuring a wide range of hot and cold, sweet and savoury products served with fruit juices and hot drinks at *Royal Banquet* (additional fees apply for Superior Rooms). For Guests staying in Deluxe or Castle Club Rooms and

Suites, even more options in the Deluxe Lounge and Castle Club Lounge.

RESTAURANTS

LA TABLE DE LUMIÈRE

- Dinner in the company of Disney Princess Characters and princes⁽²⁾
- Table-service tribute to Disney's *Beauty and the Beast* universe in a setting inspired by the famous Hall of Mirrors
- French fine dining

ROYAL BANQUET

- Lunch and dinner in the company of Mickey, Minnie and their friends⁽²⁾ in royal costumes
- Grand reception room honouring Disney royalty through art and portraits
- All-you-can-eat buffet inspired by royal families from around the world

FLEUR DE LYS BAR

- Classic and floral signature cocktails
- Carefully curated children's mocktails
- Selection of premium wine and exclusive champagne cuvée
- Sweet and savoury finger food

(1) Subject to additional fees. (2) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. (3) Some app features use location data and require Wi-Fi or mobile internet connection.

DISNEYLAND® HOTEL

BAR

Our restaurants are incredibly popular! Please book ahead via our Disneyland Paris Mobile App⁽³⁾ to secure your table.

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- For the ultimate Disneylicious experience, don't forget to purchase a Meal Plan to add to your reservation (Meal Plans do not guarantee a table)
- The Premium Meal Plan is only available to Guests staying at Disneyland Hotel with Half Board and Full Board options (check the Disney Dining fact sheet for more information)
- Please advise us of any special dietary requirements at time of booking

→ SDID YOU KNOW..? >>>→

- All-you-can-eat breakfast in a dedicated lounge is included in the price of your stay (package or room only) for Deluxe Rooms, Castle Club Rooms and Suites
- Menus for children are available in both restaurants
- There's a range of options available for those with food allergies or special dietary requirements
- Vegetarian and vegan options are available

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SUPERIOR ROOMS

SUPERIOR DOUBLE ROOM

- Superior Double Room
- Superior Double Room with Terrace
- 31 to 36 m² (333 to 387 ft²)
- 4 Guests + 1 baby -
- 2 double beds
- Bath

SUPERIOR KING ROOM

- Superior King Room
- Superior King Room with Terrace
- 32 m² (344 ft²)
- 3 Guests + 1 baby -
- 1 large double bed and 1 fold-out bed
- Shower

SUPERIOR FAMILY ROOM

- 36 to 40 m² (387 to 440 ft²)
- 5 Guests + 1 baby -
- 2 double beds and 1 sofa bed or 1 fold-out bed
- Bath

(1) Subject to availability and on request at the booking time.

ADAPTED SUPERIOR ROOM

- 32 m² (344 ft²)
- 1 Guest in a wheelchair + 2 companions + 1 baby 🥵 + 📲
- 1 large double bed and 1 fold-out bed
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin

ADAPTED DOUBLE SUPERIOR ROOM

- 64 m^2 (688 ft²) connecting rooms⁽¹⁾
- 2 double beds
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin
- Bath

ADAPTED SUPERIOR FAMILY ROOM

- 64 m^2 (688 ft²) connecting rooms⁽¹⁾
- 1 Guest in a wheelchair + 4 companions + 1 baby 🤁 + 📲 📲 📲
- 3 double beds
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin
- Bath

SERVICES



- Turn down service

- Pillow menu
- Room service (extra charge)

EQUIPMENT & AMENITIES



ROOM

- Mini-fridge with complimentary drinks and snacks
- Tea and coffee facilities
- Ultra HD TV with international and Disney TV channels
- Telephone
- Iron and ironing board (upon request)
- Wardrobe with hangers
- Extra bedding (upon request)
- Safety deposit box

BATHROOM

- Themed bathroom amenities
- Hairdryer
- Themed bathrobes and slippers for adults and children
- Towels
- Toiletries



DELUXE ROOMS

DELUXE DOUBLE ROOM

- Deluxe Double Room
- Deluxe Double Room with Terrace
- 32 m² (344 ft²)
- 4 Guests + 1 baby -
- 2 double beds
- Bath

DELUXE KING ROOM

- Deluxe King Room
- Deluxe King Room with Terrace
- 32 to 37 m² (344 ft² to 398 ft²)
- 3 Guests + 1 baby -
- 1 large double bed and 1 fold-out bed
- Shower

DELUXE FAMILY ROOM

- 37 to 41 m² (398 to 441 ft²)
- 5 Guests + 1 baby -
- 2 double beds and 1 sofa bed or 1 fold-out bed
- Bath

ADAPTED DELUXE ROOM WITH TERRACE

- 32 m² (344 ft²)
- 1 Guest in a wheelchair + 2 companions + 1 baby 🕏 + 🛋
- 1 large double bed and 1 fold-out bed
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin

ADAPTED DELUXE ROOM

- 64 m^2 (688 ft²) connecting rooms⁽¹⁾ - 1 Guest in a wheelchair + 3 companions + 1 baby - & + ====
- 2 double beds
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin
- Bath

(1) Subject to availability and on request at the booking time. (2) In addition to the Exclusive Services, you also benefit from all the Services and Equipment & Amenities listed on page 7.

*02 —≪ EXCLUSIVE SERVI

A personalised welcome:

- Dedicated Reception Desk
- Concierge

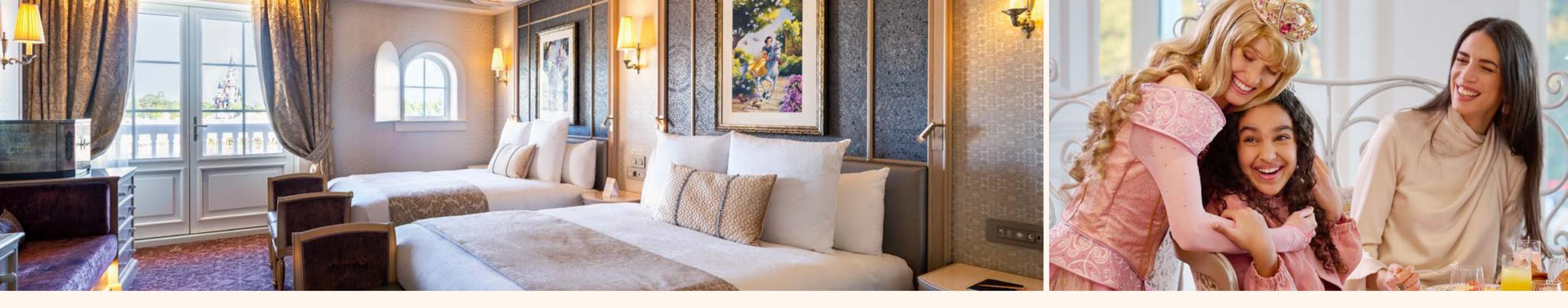
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Access to the Deluxe Lounge, serving:

- All-you-can-eat breakfast
- Tea Time experience
- All-day non-alcoholic drinks

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CASTLE CLUB ROOMS

CASTLE CLUB DOUBLE ROOM

- 32 to 43 m² (344 to 462 ft²)
- 4 Guests + 1 baby -
- 2 double beds
- Bath

CASTLE CLUB DOUBLE ROOM WITH DISNEYLAND® PARK VIEW

- 32 to 36 m² (344 to 387 ft²)
- 4 Guests + 1 baby -
- 2 double beds
- Bath

CASTLE CLUB KING ROOM WITH DISNEYLAND PARK VIEW

- 31 to 38 m² (333 to 430 ft²)
- 3 Guests + 1 baby -
- 1 large double bed and 1 fold-out bed
- Shower

ADAPTED CASTLE CLUB ROOM

- 32 to 39 m² (344 to 419 ft²)
- 1 Guest in a wheelchair + 2 companions + 1 baby 🕏 + 📲
- 1 large double bed and 1 fold-out bed
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin

ADAPTED CASTLE CLUB ROOM

- 64 m² (688 ft²) connecting rooms⁽¹⁾ - 1 Guest in a wheelchair + 3 companions + 1 baby - 🕏 + 📲 🚔
- 2 double beds
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin
- Bath

(1) Subject to availability and on request at the booking time. (2) In addition to the Exclusive Services, you also benefit from all the Services and Equipment & Amenities listed on page 7. (3) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters.

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A personalised welcome:

- Private Reception and Concierge
- Private lift to the Disneyland Park entra

Access to the Castle Club Lounge, serv

- All-you-can-eat buffet and à la carte bi in the company of Disney Princesses⁽³⁾
- Tea Time experience
- All-day non-alcoholic drinks

Even more benefits in your room:

- Signature bathrobes and slippers
- Dyson hairdryer
- Handheld garment steamer
- Clarins skincare bathroom products
- Children's bathroom products

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BEAUTY AND THE BEAST SIGNATURE SUITE

- Junior Suite 60 to 70 m² (645 to 753 ft²)
- Grand Suite 90 m² (968 ft²)
- 4 Guests + 1 baby -
- 1 large double bed and 1 sofa bed (140x190 cm)
- Bath & shower

CINDERELLA SIGNATURE SUITE

- Junior Suite 60 to 70 m² (645 to 753 ft²)
- Grand Suite with Disneyland Park view 90 m² (968 ft²)
- 4 Guests + 1 baby -
- 1 large double bed and 1 sofa bed (140x190 cm)
- Bath & shower

FROZEN SIGNATURE SUITE

- Junior Suite 60 to 70 m² (645 to 753 ft²)
- Grand Suite 89 m² (957 ft²)
- 4 Guests + 1 baby -
- 1 large double bed and 1 sofa bed (140x190 cm)
- Bath & shower

SLEEPING BEAUTY SIGNATURE SUITE

- Bath & shower

RAPUNZEL SIGNATURE SUITE - JUNIOR

- 60 to 70 m² (645 to 753 ft²)
- 4 Guests + 1 baby -
- Bath & shower

RAPUNZEL ADAPTED SIGNATURE SUITE

- 107 m² (1151 ft²) connecting rooms⁽¹⁾
- 1 Guest in a wheelchair + 3 companions + 1 baby 🤁 + 📲 - 2 large double beds
- Adapted shower with grab rail and bathing seat
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Wheelchair-accessible washbasin

(1) Subject to availability and on request at the booking time. (2) In addition to the Exclusive Services, you also benefit from all the Services and Equipment & Amenities listed on page 7. (3) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters.

• Junior Suite - 60 to 70 m² (645 to 753 ft²) • Grand Suite with Disneyland Park view - 90 m² (968 ft²) - 4 Guests + 1 baby -- 1 large double bed and 1 sofa bed (140x190 cm)

- 1 large double bed and 1 sofa bed (140x190 cm)

—≪ EXCLUSIVE SERVICES⁽²⁾ ≫—

A personalised welcome:

- Private Reception and Concierge
- In-suite check in

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- Private lift to the Disneyland Park entrance

Access to the Castle Club Lounge, serving:

- All-you-can-eat buffet and à la carte breakfast in the company of Disney Princess Characters⁽³⁾
- Tea Time experience
- All-day non-alcoholic drinks

Even more benefits in your room:

- Signature bathrobes and slippers
- Dyson hairdryer
- Handheld garment steamer
- Clarins skincare bathroom products
- Children's bathroom products

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FACT SHEET • 10



PRINCELY SUITE

PRINCELY SUITE - BEAUTY AND THE BEAST

- Vice Presidential Suite
- Overlooking Disneyland Park
- 116 m² (1248 ft²)
- 2 Guests + 1 baby 📲
- 1 large double bed
- Spacious suite comprising a hall, living area and bedroom with en-suite bathroom including bath and shower
- Can be linked to other rooms to accommodate more Guests

ROYAL SUITE - FROZEN

- Presidential Suite
- Overlooking Disneyland Park
- 206 m² (2217 ft²)
- 2 Guests + 1 baby -
- 1 large double bed

ROYAL SUITE



• Spacious suite comprising a hall, spacious living area with

a fireplace, dining room, kitchen and a bedroom with en-suite

bathroom including bath, shower and whirlpool

• Can be linked to other rooms to accommodate more Guests

*02 —≪ EXCLUSIVE SERVICES⁽¹⁾ ≫—

A personalised welcome:

- Private Reception and Concierge
- In-suite check in

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- Private lift to the Disneyland Park entrance

Access to the Castle Club Lounge, serving:

- All-you-can-eat buffet and à la carte breakfast in the company of Disney Princess Characters⁽²⁾
- Tea Time experience
- All-day non-alcoholic drinks

Even more benefits in your room:

- Signature bathrobes and slippers
- Dyson hairdryer
- Handheld garment steamer
- Clarins skincare bathroom products
- Children's bathroom products

(1) In addition to the Exclusive Services, you also benefit from all the Services and Equipment & Amenities listed on page 7. (2) Enjoy the company of the Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters.

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