



# DISNEY HOTEL NEW YORK - THE ART OF MARVEL★★★★

## FACT SHEET FOR TRAVEL AGENTS

This fact sheet has been created for the exclusive use of travel agents to enable them to provide their customers with a description of the services offered. Travel agents must not share this document with customers or any other third parties. The detailed descriptions on the following pages are designed to help travel agents bring the Disney experience to life for their customers.

**VALID FOR ARRIVALS FROM 1 APRIL 2025  
TO 30 MARCH 2026**

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# EPIC DAY!

## WHERE MANHATTAN STYLE MEETS THE SUPER POWER OF MARVEL

### A Manhattan and MARVEL masterpiece

- Contemporary New York style design
- Celebrating the Art of MARVEL with more than 350 pieces of artwork
- Heroic Encounters with Marvel Super Heroes<sup>(1)</sup> at the *Super Hero Station* & immersive MARVEL activities
- 10-minute walk or free shuttle<sup>(2)</sup> to the Disney® Parks



Distance from  
the Disney Parks



Empire State Club  
premium experience  
& services<sup>(3)</sup>



Stylish New York  
style restaurants  
& bars



Metro Pool  
(indoor and outdoor)



Marvel Design Studio



New York Boutique

## DISNEY® HOTEL BENEFITS

When you stay at a Disney® Hotel, you'll enjoy a fully immersive experience and benefits.



### Even more Disney magic

Magic continues in the Disney Hotels.

- Immersive decor and theming
- Heroic encounter with a Super Hero<sup>(1)</sup>



### Disney Service

Enjoy great service the Disney way.

- Dedicated Cast Members
- Family-friendly services and amenities



### More time in the Disney Parks

Make the most of every magical minute.

- Extra Magic Time<sup>(4)</sup>: access to one or more Disney Parks before official opening
- Close to the Disney Parks, a short walk or free shuttle<sup>(2)</sup> ride away



**(1)** Enjoy the company of the Marvel Super Heroes. Please note, we cannot guarantee the presence of specific Marvel Super Heroes. Subject to availability and change without prior notice. **(2)** Disneyland® Paris shuttles operates within regular intervals, depending on the traffic. They run 7 days a week. For timetables, please check with the Conciergerie. **(3)** For Guests staying in Empire State Club Rooms and Suites. **(4)** The time and duration of Extra Magic Time may vary, as may the Disney Parks in which it applies, and will be confirmed on the day of your visit.





## PRACTICAL INFORMATION

- Address: Disney Hotel New York - The Art of Marvel, Avenue René Goscinny 77700 Chessy
- Check in: from 3pm
- Check out: before 11am<sup>(1)</sup>
- 561 Rooms
  - 137 Superior Rooms (including 3 specially-adapted rooms for Guests with disabilities and special needs<sup>(2)</sup>)
  - 277 Superior Rooms with Garden view (including 4 specially-adapted rooms for Guests with disabilities and special needs<sup>(2)</sup>)
  - 52 Superior Rooms with Garden Terrace (including 3 specially-adapted rooms for Guests with disabilities and special needs<sup>(2)</sup>)
  - 5 Superior Family Rooms
  - 65 Empire State Club Rooms (including 3 specially-adapted rooms for Guests with disabilities and special needs<sup>(2)</sup>)
  - 25 Suites (including 1 specially-adapted Suite for Guests with disabilities and special needs<sup>(2)</sup>)

### Parking

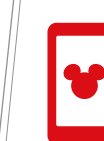
- Free parking including 13 spaces with charging points for electric cars (free of charge)
- Free parking at the Disney Parks including 4 spaces with charging points for electric cars (free of charge)

## SERVICES

- Concierge
- Free luggage service
- Tax-free shopping<sup>(3)</sup>: keep your Disney receipts to benefit from tax-free shopping. More information at the Concierge desk of your hotel or in Disney shops
- Shopping Service: spend €50 or more in the Disney shops before 3pm and your purchases can be delivered for collection from your hotel shop – so you don't have to carry them around all day
- Free Wi-Fi
- Press Reader (wide range of digital newspapers)
- Valet parking (extra charge, free for Empire State Club Rooms and Suites Guests)
- Room service (extra charge)
- Dry cleaning (extra charge)

## FACILITIES

- Lifts (adapted for Guests with reduced mobility)
- Luggage room
- Safety deposit box available at Reception and in rooms
- Certain equipment for Guests with disabilities (such as a special kit for hearing-impaired Guests or Aquatec seat for a standard bath, upon request). See [Accessibility Guide](#)



**Prepare your trip and don't miss a minute of the magic with our official [Disneyland® Paris Mobile App](#)<sup>(4)</sup>.**

### BEFORE YOUR ARRIVAL:

1. Download the Disneyland® Paris Mobile App. Sign in or create a Disney Account and link your Disney Hotel + Disney Park tickets package.
2. From 7 days up to the day before your arrival, complete your mobile check in and get your digital MagicPass<sup>(5)</sup> (Disney Park tickets, Meal Vouchers (if applicable), Guest Parking access and more, using a unique QR code).

### ON THE DAY OF YOUR ARRIVAL:

3. Head to the Disney Parks and we can send you an SMS or e-mail when your room is ready.
4. Once you have completed your mobile check in, use your digital key<sup>(6)</sup> to open hotel doors and access your room!

### Please note:




- Mobile check in is available up to the day before your arrival. Your digital MagicPass is available throughout your stay<sup>(5)</sup>
- Everyone in your booking over 3 years old will receive a MagicPass. You can use a physical MagicPass, a digital MagicPass or both!
- To collect *Disney PhotoPass™+*, coupons, Gift Cards or pre-booked excursion vouchers, or to request a Hotel charge card<sup>(7)</sup>, please go to the Reception desk.


**(1)** After this time, your Hotel account will be deactivated and your MagicPass will no longer open your room or give you access to the hotel's inclusive services. **(2)** Subject to availability. Please contact us for more information. **(3)** Subject to applicable legal requirements. **(4)** Some app features use location data and require Wi-Fi or mobile internet connection. **(5)** If you book your stay 3 days or less before your arrival, you will need to go to your Reception desk to activate your digital MagicPass and digital key and pick up your Disney Park tickets and Meal Vouchers (if applicable). **(6)** Bluetooth must be activated to use this service, and location-based services for Android phones. Some phone models may not be compatible. If you do not complete your mobile check in before arrival, go to the Reception desk on the day to check in and activate your digital key, if you wish to use this service. **(7)** You can activate the payment function of your physical MagicPass at the Reception desk to add purchases made in the Disney Parks, Disney Hotels and Disney Village® to your Hotel invoice. To use this service, leave your credit card on file at the Reception desk to settle the bill. For more information, please ask the Hotel Reception team. This service is not available for purchases made in Les Villages Nature Paris, McDonald's, Rainforest Café, The Royal Pub, BRASSERIE Rosalie, Vapiano®, Five Guys, Gaumont Cinema, The LEGO® Store, Häagen-Dazs, Earl of Sandwich, and various seasonal stands.





## RECREATION & SHOPPING

- **Marvel Design Studio** 
  - Selection of creative activities, including a Super Hero drawing experience for children and their families
- **Metro Pool and Health Club**<sup>(1)</sup>
  - Heated indoor and outdoor pools
  - Whirlpool, sauna, steamroom
  - Fitness room: gym equipment accessible with room key
  - Swimming and paddling pools for children 
- **Hero Training Zone**<sup>(1)</sup>
  - New York basketball court-inspired outdoor sport & fitness area with a MARVEL twist
  - Adult fitness equipment with a yoga zone
  - Children's activities 
- **New York Boutique**
  - Exclusive MARVEL themed-product line
- **Jack Kirby Legacy Gallery**
  - A gallery celebrating Jack "The King" Kirby's legacy, home to various MARVEL exhibitions


- **Super Hero Station** 
  - Heroic Encounters with a Marvel Super Hero<sup>(2)</sup> (with a *Disney PhotoPass*™+ Photographer<sup>(3)</sup>)
  - *Marvel Hero Photo Stations* (immersive photography experience)We strongly recommend that you book your slot for the *Super Hero Station*. See Top Tips section.

## TOP TIPS

**How to make a booking for the *Super Hero Station*.**  
**Bookings can be made up to 7 days before your arrival date via our *Disneyland Paris Mobile App*<sup>(4)</sup>**  
**1- Download the *Disneyland Paris app***  
**2- Create an account**  
**3- Go to "My Stay" and follow the instructions**

## FOR CHILDREN

- Special children's menu
- Special children's mocktails
- Highchairs in the restaurants<sup>(5)</sup>
- Changing tables in the restrooms
- Baby food available in the hotel shop
- Kettle<sup>(5)</sup>
- Bottle steriliser<sup>(5)</sup>
- Bottle warmers<sup>(5)</sup>
- Baby's cot<sup>(5)</sup> (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Bed rails<sup>(5)</sup>
- Baby bath<sup>(5)</sup>
- Potty<sup>(5)</sup>
- Training seat<sup>(5)</sup>

 Children's highlights. **Please note:** all activities accessible to children require the presence of an adult.

**(1)** Closed on certain dates for maintenance, please check with us for details. **(2)** Enjoy the company of the Marvel Super Heroes. Please note, we cannot guarantee the presence of specific Marvel Super Heroes. Subject to availability and change without prior notice. Reservation required. **(3)** Subject to additional fees. **(4)** Some app features use location data and require Wi-Fi or mobile internet connection. **(5)** Upon request and subject to availability.





## FOOD & DRINK<sup>(1)</sup>

### Breakfast

An all-you-can-eat breakfast featuring a wide range of hot and cold, sweet and savoury products served with fruit juices and hot drinks in both restaurants.

### Restaurants

#### MANHATTAN RESTAURANT

- Freshly-prepared authentic Italian dishes bursting with flavours, in a contemporary Italian restaurant
- Excellent table service amongst elegant surroundings, à la carte

#### DOWNTOWN RESTAURANT

- New York cosmopolitan restaurant in an art-deco inspired design, where framed sketches by MARVEL artists fill the walls
- All-you-can-eat restaurant sampling Asian, Mediterranean and American classics prepared before your eyes in 3 showcase kitchens

### Bars

#### SKYLINE BAR

- High-end New York bar inspired by Tony Stark's penthouse, with an exceptional view over the iconic New York skyline
- A fine selection of modern martinis including a signature martini cocktail
- New York City and MARVEL-themed cocktails
- Selection of traditional American bites and treats
- Special children's mocktails

#### BLEECKER STREET LOUNGE

- Manhattan super trendy loft-style bar overlooking Lake Disney
- Doctor Strange artwork covering the walls
- Outdoor seated area
- Fine selection of organic items and Doctor Strange-inspired drinks
- Selection of traditional American bites and treats
- Special children's mocktails

## 💡 TOP TIPS



**Our restaurants are incredibly popular! Please book ahead via our official [Disneyland Paris Mobile App<sup>\(2\)</sup>](#) to secure your table.**

- For the ultimate Disneylicious experience, don't forget to purchase a Meal Plan to add to your reservation (Meal Plans do not guarantee a table)
- Check the **Magical Extras** fact sheet for the Meal Plans available at your Disney Hotel

## DID YOU KNOW...?

- All-you-can-eat breakfast in a dedicated lounge is included in the price of your stay (package or room only) for Empire State Club Rooms and Suites
- Menus for children are available in both restaurants
- There's a range of options available for those with food allergies or special dietary requirements
- Vegetarian and vegan options are available

**(1)** Subject to additional fees. **(2)** Some app features use location data and require Wi-Fi or mobile internet connection.






Superior Room




Adapted Bathroom

## OVERVIEW ROOM TYPES - SUPERIOR


### Superior Rooms:

- Superior Room
- Superior Room with Garden view
- Superior Room with Garden Terrace
  - 31 m<sup>2</sup> (333 ft<sup>2</sup>)
  - 4 Guests - 
  - 2 double beds



### Superior Room with Garden View

- 31 m<sup>2</sup> (333 ft<sup>2</sup>)
- 3 Guests - 
- 1 large double bed and 1 sofa bed

### Superior Family Room

- 51 m<sup>2</sup> (548 ft<sup>2</sup>)
- 6 Guests - 
- 2 double beds and 1 sofa bed
- 2 bathrooms and 2 toilets

### Adapted Superior Rooms:

- Adapted Superior Room
- Adapted Superior Room with Garden view
- Adapted Superior Room with Garden Terrace
  - 31 m<sup>2</sup> (333 ft<sup>2</sup>)
  - 1 Guest in a wheelchair + 3 companions -  + 
  - 1 large double bed and 1 bunk bed
  - Entrance door width: 93 cm (36.6 in)
  - Distance between bed and floor: 22 cm (8.6 in)
  - Bed height: 50 cm (19.6 in)
  - Peephole in entrance door at wheelchair height
  - Bathroom door width: 83 cm (32.6 in)
  - Adapted shower with grab rail and bathing seat
  - Wheelchair-accessible washbasin
  - Elevated toilet for right- and left-hand transfer
  - Grab rail next to toilet

## EQUIPMENT & AMENITIES

- HD TV with international and Disney TV channels
- USB jack & power plugs by the TV
- Air conditioning
- Extra bedding (upon request)
- Telephone
- Safety deposit box
- Wardrobe with hangers
- Iron & ironing board
- Mini-fridge
- Tea facilities and espresso machine
- Bluetooth speaker system (in bathroom)
- Toiletries
- Towels
- Hairdryer

## ROOM SERVICE (extra charge)

- Breakfast: classic New York City-style
- Full menu: a mix of New York City and Italian cuisine
- Snack menu: range of comfort food





Empire State Club Room



Spider-Man Suite



Spider-Man Suite bathroom

## OVERVIEW ROOM TYPES - EXECUTIVE (1/2)

### Empire State Club Rooms

- Empire State Club Room
- Empire State Club Room with Lake view
  - 31 m<sup>2</sup> (333 ft<sup>2</sup>)
  - 4 Guests -
  - 1 large double bed and 1 sofa bed or 2 double beds

### Super Heroes Suite

- 51 m<sup>2</sup> (549 ft<sup>2</sup>)
- 4 Guests -
- 1 large double bed and 1 sofa bed

### Super Heroes Suite with Separate Bedroom

- 55 m<sup>2</sup> or 59 m<sup>2</sup> (592ft<sup>2</sup> or 635 ft<sup>2</sup>)
- 4 Guests -
- 1 large double bed and 1 sofa bed

### Spider-Man Suite

- 60 m<sup>2</sup> (645 ft<sup>2</sup>)
- 4 Guests -
- 1 large double bed and 1 sofa bed
- Disney Village® view

### Spider-Man Suite

- 62 m<sup>2</sup> (667 ft<sup>2</sup>)
- 5 Guests -
- 1 large double bed, 1 sofa bed and 1 seat bed
- Lake view

### Spider-Man Suite

- 75 m<sup>2</sup> (807 ft<sup>2</sup>)
- 5 Guests -
- 1 large double bed, 1 sofa bed and 2 seat beds
- Lake view

### Avengers Suite

- 52 m<sup>2</sup> (559 ft<sup>2</sup>)
- 6 Guests -
- 1 large double bed, 1 sofa bed and 2 seat beds
- Garden or Lake view

### The Art of MARVEL Presidential Suite

- 160 m<sup>2</sup> (1,722 ft<sup>2</sup>)
- 5 Guests -
- 1 large double bed and 2 sofa beds
- Two-level suite
- Grand piano
- Lake view





Presidential Suite



Super Heroes Suite



Presidential Suite

## OVERVIEW ROOM TYPES - EXECUTIVE (2/2)

### Adapted Empire State Club Room with Lake view

- 31 m<sup>2</sup> (333 ft<sup>2</sup>)
- 1 Guest in a wheelchair + 3 companions - ♿ + 👤👤👤
- 1 large double bed and 1 bunk bed
- Entrance door width: 93 cm (36.6 in)
- Distance between bed and floor: 22 cm (8.6 in)
- Bed height: 50 cm (19.6 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 83 cm (32.6 in)
- Adapted shower with grab rail and bathing seat
- Wheelchair-accessible washbasin
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet

### Adapted Super Heroes Suite

- 51 m<sup>2</sup> (549 ft<sup>2</sup>)
- 1 Guest in a wheelchair + 3 companions - ♿ + 👤👤👤
- 1 large double bed and 1 sofa bed
- Lake view
- Entrance door width: 93 cm (36.6 in)
- Distance between bed and floor: 22 cm (8.6 in)
- Bed height: 50 cm (19.6 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 83 cm (32.6 in)
- Adapted shower with grab rail and bathing seat
- Wheelchair-accessible washbasin
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet

## EXCLUSIVE SERVICES\*

### A personalised welcome:

- Private Reception desk
- Free valet parking

### Access to the *Empire State Lounge*, serving:

- All-you-can-eat breakfast
- Afternoon snacks
- All day non-alcoholic drinks

### Even more benefits in your room:

- Turndown service
- Signature bathrobes and slippers (Club Rooms: adults; Suites: adults and children)
- Spa bath (Suites only, except for the Adapted Super Heroes Suite)

\*In addition to the Exclusive Services, you also benefit from all the Equipment listed on [page 6](#).