

**DISNEY DIFFERENCE** 

PRACTICAL INFORMATION

SERVICES



# DISNEY'S NEWPORT BAY CLUB\*\*\*\*

# FACT SHEET FOR TRAVEL AGENTS

# WAKE UP IN A WORLD OF SEASIDE SPLENDOUR AND DISNEY DELIGHT

- Smooth sailing in a lakeside mansion
- A luxurious seaside resort atmosphere
- A relaxing, premium experience with a range of services











Fitness



AMENITIES

RECREATION

FOOD



### **ROOM SPECS**

# DISNEY DIFFERENCE... GET CLOSER TO THE MAGIC

Have your client spend every second immersed in the Disney magic and benefit from exclusive extras:

### • Extra Magic

- Uniquely themed Disney<sup>®</sup> Hotel
- Disney Character Selfie Spot

### • Extra Magic Time

- the Disney<sup>®</sup> Parks before official opening time\* of attractions available.

"A LAVISH ATMOSPHERE FOR A PREMIUM EXPERIENCE, IDEAL FOR A FAMILY HOLIDAY OR A ROMANTIC GETAWAY"

Nawal, Travel Agent



Disney<sup>®</sup> Hotel Guests can enjoy exclusive access to

\*Conditions are subject to the date of visit of your client. The duration of Extra Magic Time may vary, as may the number of Disney Parks in which it applies and the number

- Close to the Disney<sup>®</sup> Parks, a short walk or free shuttle ride away

### • Extra Fun

- Various recreational activities
- Extra Services
- Concierge service
- Free luggage service
- Press Reader (wide range of digital newspapers)
- Exclusive services for Compass Club Rooms and Suites Guests (detailed list on page 6)
- Room service (extra charge): breakfast (all room types) and dinner (Executive Rooms only)
- Dry cleaning (extra charge)

THE INFORMATION SHOWN IN THE DOCUMENT IS VALID AT THE DATE OF PUBLICATION. WE CANNOT GUARANTEE THAT SPECIFIED PRODUCTS OR SERVICES WILL BE AVAILABLE THROUGHOUT THE VALIDITY PERIOD OF THE DOCUMENT.

AS PART OF THE ENHANCED HEALTH AND SAFETY MEASURES WE HAVE IMPLEMENTED FOR BOTH CAST MEMBERS AND GUESTS BASED ON GUIDANCE FROM THE FRENCH GOVERNMENT AND PUBLIC HEALTH AUTHORITIES, SOME EXPERIENCES PRODUCTS OR SERVICES MAY BE MODIFIED OR UNAVAILABLE AT THE TIME OF YOUR CLIENT'S STAY. SCHEDULES ARE AVAILABLE AT THE DISNEY HOTEL.

PLEASE CONTACT US FOR INFORMATION OR VISIT OUR DISNEY STARS APP OR DISNEYLANDPARIS.COM FOR THE MOST RECENT UPDATES.





## PRACTICAL INFORMATION

- All the comfort and services of a 4-star hotel
- Address: Disney's Newport Bay Club, Avenue Robert Schuman 77700 Chessy
- 1,097 Rooms

### **983 Superior Rooms:**

- 663 Superior Rooms (including 13 rooms for Guests with disabilities)
- 265 Superior Rooms Lake side (including 6 rooms for Guests with disabilities)
- 6 Superior Family Rooms
- 23 Superior Family Rooms Lake side
- 26 Superior Rooms with Terrace (including 2 rooms for Guests with disabilities)

### **114 Executive Rooms:**

- 99 Compass Club Rooms (including 2 rooms for Guests with disabilities)
- 15 Suites
- Registration: For a simpler and quicker check-in, your client can easily check-in online by using the official Disneyland<sup>®</sup> Paris app and completing their details up to 7 days prior to their visit. They will pick up their MagicPass from reception as soon as they arrive at their Disney<sup>®</sup> Hotel and be able to head straight to the Disney<sup>®</sup> Parks. They will receive a notification once their room is ready.
- Check-out: before 11am
- Free parking at this Disney Hotel including 8 spaces with charging points for electric cars (service free of charge)
- Free parking at the Disney Parks including 8 spaces with charging points for electric cars (service free of charge)

### • MagicPass

This **exclusive** card contains:

- Disney Park tickets
- Extra Magic Time in the Disney Parks
- Additional options booked (except for excursion vouchers) - Digital room key
- Guest parking at this Disney Hotel and at the Disney Parks

### SERVICES

- Concierge service
- Free luggage service
- Press Reader (wide range of digital newspapers)
- Shopping service: delivery of your Disney purchases to your hotel
- Exclusive services for Compass Club Rooms and Suites Guests (detailed list on page 6)
- and Suites)
- and dinner (Executive Rooms only)
- Room service (extra charge): breakfast (all room types) - Dry cleaning (extra charge)

- Your client will receive a MagicPass to make their stay easier.
- Swimming pool and fitness room access
- Hotel charge card, for shops and restaurants in the
- Disney Parks, Disney Hotels and Disney Village®
- (charged on the Disney Hotel invoice, does not
- apply to Villages Nature® Paris by Center Parcs)

- Valet parking (extra charge, free for Compass Club Rooms

# AMENITIES

- Lifts
- Luggage room
- Free Wi-Fi
- Free parking at the Disney Hotel and at the Disney Parks
- Safety deposit box available at reception and in rooms
- HD TV, International and Disney TV channels
- Specific equipment for Guests with disabilities (such as special kit for hearing-impaired Guests or aquatec seat in standard bath, upon request)

# RECREATION

- Disney Character Selfie Spot
- Nantucket Pool & Health Club\*
- Heated indoor and outdoor swimming pool with patio area
- Equipment available to help Guests with disabilities get into the water, plus dedicated wheelchair
- Whirlpool, sauna, steam room
- Fitness Club: gym equipment accessible with room key \*Closed on certain dates for maintenance, please check with us for details.
- Disney shop: Bay Boutique



### CHILDREN'S HIGHLIGHTS

### Activities

- Disney Character Selfie Spot
- Swimming and paddling pools for kids\*
- \*Closed on certain dates for maintenance, please check with us for details.

### Services (extra charge)

- Babysitting service upon request (please check availability with the Concierge)
- Baby's food available in the hotel shop
- Special kids' menu
- Special kids' cocktails (non-alcoholic) at the bar

### Equipment available

- Highchairs in the restaurants
- Changing tables in the restrooms

### **Equipment upon request (subject to availability)**

- Kettle
- Bottle warmers
- Baby's cots (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Bed rails
- Baby's bath
- Potty
- Training seat
- Bottle steriliser

### FOOD

### **Breakfast**

### **CAPE COD**

A full, balanced all-you-can-eat table service breakfast featuring a wide range of hot and cold, sweet and savoury products served with fruit juices and hot drinks

### Restaurants

### **YACHT CLUB**

- Authentic yacht club style
- Table service, à la carte
- Surf and turf dishes with New England flavours and a Mediterranean touch
- 'Premium'/'Plus' Meal Plans: Half Board/Full Board
- Large range of culinary options available for those with food allergies or dietary requirements

### CAPE COD

- New England seaside setting
- All-you-can-eat Mediterranean and International table service
- 'Plus' Meal Plan: Half Board/Full Board
- Large range of culinary options available for those with food allergies or dietary requirements

### Bar

### **CAPTAIN'S QUARTER** Elegant bar with a nautical theme

Room service (extra charge): breakfast (all room types) and dinner (Executive Rooms only)

# TOP TIPS



**Our restaurants are incredibly popular! Please advise** your clients to book ahead via our Disneyland<sup>®</sup> Paris app to secure their table.



They can also book their table by calling our Dining Reservation Service on 122 1 (20 20 10 70) Reservation Service on +33 1 60 30 40 50\*

- Don't forget to suggest your clients add a Meal Plan to their reservation (Meal Plans do not guarantee a table)
- All-you-can-eat table service breakfast is already included in the price of your client's stay (package or room only) for Compass Club Rooms and Suites (served in the Club lounge)
- Ask your clients to advise us of any special dietary requirements at time of booking

\*International call rates apply, cost may vary according to network.

PLEASE CHECK THE DISNEYLICIOUS FACT SHEET FOR MORE INFORMATION ABOUT **OUR RESTAURANTS AND MEAL PLANS** 



### **OVERVIEW ROOM TYPES - SUPERIOR**

### **Superior Rooms:**

- Superior Room
- Superior Room Lake side
- Superior Room with Terrace
- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 large double bed or 2 double beds

### **Superior Family Rooms:**

- Superior Family Room
- Superior Family Room Lake side
- 28 to 29 m<sup>2</sup> (301 to 312 ft<sup>2</sup>)
- 5 Guests -
- 2 double beds and 1 sofa bed

### **Adapted Rooms:**

- Adapted Superior Room
- Adapted Superior Room Lake side
- Adapted Superior Room with Terrace
- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- 1 double bed and 1 bunk bed
- Entrance door width: 92 cm (36 in)
- Bed height: 60 cm (23.5 in)
- Bathroom door width: 82 cm (32 in)
- Adapted shower
- Bathing seat in shower
- Grab rail in shower
- Wheelchair-accessible sink
- Toilet for right and left hand transfer
- Elevated toilet
- Grab rail next to toilet

- 1 Guest in a wheelchair + 3 companions -  $\pounds$  + **2** - Distance between bed and floor: 25 cm (9.5 in) - Peephole in entrance door at wheelchair height

### SERVICES

- Breakfast room service (extra charge)

### AMENITIES

- Free Wi-Fi
- HD TV, International and Disney TV channels
- Radio
- Air conditioning
- Complimentary pillows and blanket (upon request)
- Toiletries
- Towels
- Hair dryer
- Kettle (upon request)
- Telephone
- Safety deposit box
- Wardrobe with hangers
- Iron & ironing board
- Baby's bed, sheets and blanket included (upon request, subject to availability)
- Baby's bath, potty and training seat (upon request, subject to availability)
- Baby's bottle steriliser and warmer (upon request, subject to availability)



### OVERVIEW ROOM TYPES - EXECUTIVE

### **Compass Club Rooms:**

- Compass Club Room
- Compass Club Room Lake side
- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 large double bed or 2 double beds
- All-you-can-eat table service breakfast per day and per person included

### **Compass Club Family Room**

- 28 to 29 m<sup>2</sup> (301 to 312 ft<sup>2</sup>)
- 5 Guests -
- 2 double beds and 1 sofa bed
- All-you-can-eat table service breakfast per day and per person included

### **Compass Club Family Room**

- 40 m<sup>2</sup> (430 ft<sup>2</sup>)
- 6 Guests -
- 2 double beds and 2 sofa beds
- All-you-can-eat table service breakfast per day and per person included

### Adapted Compass Club Room - Lake side

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- 1 Guest in a wheelchair + 3 companions 5 + 22
- 1 double bed and 1 bunk bed
- Entrance door width: 92 cm (36 in)
- Distance between bed and floor: 25 cm (9.5 in)
- Bed height: 60 cm (23.5 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 82 cm (32 in)
- Adapted shower
- Bathing seat in shower

- Grab rail in shower - Wheelchair-accessible sink - Toilet for right and left hand transfer
- Elevated toilet
- Grab rail next to toilet
- Aquatec seat, enabling Guests with disabilities to stay in a room with standard bath
- All-you-can-eat table service breakfast per day and per person included

### **Executive Suite**

- 64 m<sup>2</sup> (688 ft<sup>2</sup>)
- 4 Guests -
- 1 large living room with sofa bed and 1 large double bed
- Garden view
- All-you-can-eat table service breakfast per day and per person included

### **Resort Suite**

- 55 m<sup>2</sup> (592 ft<sup>2</sup>)
- 4 Guests -
- 1 living room with sofa bed and an alcove bedroom with 1 large double bed
- Lake side view
- All-you-can-eat table service breakfast per day and per person included

### **Compass Club Suite**

- 50 m<sup>2</sup> (538 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 large double bed and 1 sofa bed for 1 adult or 2 children
- Lake side view
- All-you-can-eat table service breakfast per day and per person included

### **Vice-Presidential Suite**

- 69 m<sup>2</sup> (742 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 large double bed and 1 sofa bed
- Lake side view
- All-you-can-eat table service breakfast per day and per person included

### **Presidential Suite**

- 83 m<sup>2</sup> (893 ft<sup>2</sup>)
- 6 Guests -
- 1 large living room with sofa bed, an alcove with 1 double bed, a separate bedroom with 1 large double bed
- Lake side view
- All-you-can-eat table service breakfast per day and per person included

### SERVICES

In addition to Superior Room services:

- Private reception desk
- Dinner room service (extra charge)
- Private lounge, serving drinks plus sweet and savoury snacks
- American all-you-can-eat table service breakfast in private lounge
- Turn down service

### AMENITIES

In addition to Superior Room amenities:

- Tea and espresso machine
- Mini-Fridge
- Slippers
- Bath robes
- Extra bathroom amenities

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