



DISNEY NEWPORT BAY CLUB★★★★

FACT SHEET FOR TRAVEL AGENTS

This fact sheet has been created for the exclusive use of travel agents to enable them to provide their customers with a description of the services offered. Travel agents must not share this document with customers or any other third parties. The detailed descriptions on the following pages are designed to help travel agents bring the Disney experience to life for their customers.

**VALID FOR ARRIVALS FROM 1 APRIL 2025
TO 30 MARCH 2026**

The information shown in this document is valid at the date of publication. For the latest updates please consult DisneylandParis.com or your Disneyland Paris sales contact. Some shows, events, experiences, attractions, entertainment, shops, restaurants and additional facilities may only be offered in certain seasons or may be closed, modified, delayed, unavailable or cancelled without notice. Certain experiences are subject to availability. Additional charges and specific terms and conditions may apply. Details on DisneylandParis.com.



ON BOARD!


WAKE UP IN A WORLD OF SEASIDE SPLENDOUR AND DISNEY DELIGHT


- Classic New England nautical style
- Mickey & Minnie theming
- Encounters with Mickey or Minnie⁽¹⁾
- 15-minute walk or free shuttle⁽²⁾ to the Disney® Parks

 Distance from the Disney Parks	 Compass Club premium experience & services ⁽³⁾	 Seaside inspired Restaurant & Bar	 Nantucket Pool (indoor and outdoor)	 Little Captains' Corner ⁽⁴⁾	 Bay Boutique
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DISNEY® HOTEL BENEFITS

When you stay at a Disney® Hotel, you'll enjoy a fully immersive experience and benefits.

-  **Even more Disney magic**
Magic continues in the Disney Hotels.
 - Immersive decor and theming
 - Disney Character Encounters⁽¹⁾
-  **Disney Service**
Enjoy great service the Disney way.
 - Dedicated Cast Members
 - Family-friendly services and amenities

-  **More time in the Disney Parks**
Make the most of every magical minute.
 - Extra Magic Time⁽⁵⁾: access to one or more Disney Parks before official opening
 - Close to the Disney Parks, a short walk or free shuttle⁽²⁾ ride away

(1) Enjoy the company of Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without prior notice. **(2)** Disneyland® Paris shuttles operates within regular intervals, depending on the traffic. They run 7 days a week. For timetables, please check with the Conciergerie. **(3)** For Guests staying in Compass Club Rooms and Suites. **(4)** All activities accessible to children require the presence of an adult. **(5)** The time and duration of Extra Magic Time may vary, as may the Disney Parks in which it applies, and will be confirmed on the day of your visit.



PRACTICAL INFORMATION

- Address: Disney Newport Bay Club, Avenue Robert Schuman 77700 Chessy
- Check in: from 3pm
- Check out: before 11am⁽¹⁾
- 1,098 Rooms
 - 745 Superior Rooms (including 13 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
 - 183 Superior Rooms - Lake view (including 6 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
 - 7 Superior Family Rooms
 - 23 Superior Family Rooms - Lake view
 - 26 Superior Rooms with Terrace (including 2 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
 - 99 Compass Club Rooms (including 2 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)
 - 15 Suites

Parking


- Free parking including 18 spaces with charging points for electric cars (free of charge)
- Free parking at the Disney Parks including 4 spaces with charging points for electric cars (free of charge)

SERVICES

- Concierge
- Free luggage service
- Tax-free shopping⁽³⁾: keep your Disney receipts to benefit from tax-free shopping. More information at the Concierge desk of your hotel or in Disney shops
- Shopping Service: spend €50 or more in the Disney shops before 3pm and your purchases can be delivered for collection from your hotel shop
- Press Reader (wide range of digital newspapers)
- Valet parking (extra charge, free for Compass Club Rooms and Suites)
- Dry cleaning (extra charge)

FACILITIES

- Lifts (adapted for Guests with reduced mobility)
- Luggage room
- Free Wi-Fi
- Safety deposit box available at Reception and in rooms
- Certain equipment for Guests with disabilities (such as a special kit for hearing-impaired Guests or Aquatec seat for a standard bath, upon request). See [Accessibility Guide](#)



Prepare your trip and don't miss a minute of the magic with our official [Disneyland® Paris Mobile App](#)⁽⁴⁾.

BEFORE YOUR ARRIVAL:


1. Download the Disneyland® Paris Mobile App. Sign in or create a Disney Account and link your Disney Hotel + Disney Park tickets package.
2. From 7 days up to the day before your arrival, complete your mobile check in and get your digital MagicPass⁽⁵⁾ (Disney Park tickets, Meal Vouchers (if applicable), Guest Parking access and more, using a unique QR code).

ON THE DAY OF YOUR ARRIVAL:

3. Head to the Disney Parks and we can send you an SMS or e-mail when your room is ready.

Please note:

- Mobile check in is available up to the day before your arrival. Your digital MagicPass is available throughout your stay⁽⁵⁾
- Everyone in your booking over 3 years old will receive a MagicPass. You can use a physical MagicPass, a digital MagicPass or both!
- To collect *Disney PhotoPass*™+, coupons, Gift Cards or pre-booked excursion vouchers, or to request a Hotel charge card⁽⁶⁾, please go to the Reception desk.



(1) After this time, your Hotel account will be deactivated and your MagicPass will no longer open your room or give you access to the hotel's inclusive services. **(2)** Subject to availability. Please contact us for more information. **(3)** Subject to applicable legal requirements. **(4)** Some app features use location data and require Wi-Fi or mobile internet connection. **(5)** If you book your stay 3 days or less before your arrival, you will need to go to your Reception desk to activate your digital MagicPass and pick up your Disney Park tickets and Meal Vouchers (if applicable). **(6)** You can activate the payment function of your physical MagicPass at the Reception desk to add purchases made in the Disney Parks, Disney Hotels and Disney Village® to your Hotel invoice. To use this service, leave your credit card on file at the Reception desk to settle the bill. For more information, please ask the Hotel Reception team. This service is not available for purchases made in Les Villages Nature Paris, McDonald's, Rainforest Café, The Royal Pub®, BRASSERIE Rosalie®, Vapiano®, Five Guys, Gaumont Cinema, The LEGO® Store, Häagen-Dazs, Earl of Sandwich, and various seasonal stands.



RECREATION & SHOPPING

- Disney Character Encounters⁽¹⁾
- Nantucket Pool & Health Club⁽²⁾
 - Heated indoor and outdoor swimming pool with patio area
 - Equipment available to help Guests with reduced mobility into the water, plus dedicated wheelchair
 - Whirlpool, sauna, steam room
 - Fitness Club: gym equipment accessible with room key
 - Swimming and paddling pools for children
- Disney shop: *Bay Boutique*
- *Little Captains' Corner*

FOR CHILDREN

- Special children's menu
- Special children's cocktails (non-alcoholic)
- Highchairs in the restaurants⁽³⁾
- Changing tables in the restrooms
- Baby food available in the hotel shop
- Kettle⁽³⁾
- Bottle steriliser⁽³⁾
- Bottle warmers⁽³⁾
- Baby's cot⁽³⁾ (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Bed rails⁽³⁾
- Baby bath⁽³⁾
- Potty⁽³⁾
- Training seat⁽³⁾

Children's highlights. **Please note:** all activities accessible to children require the presence of an adult.

(1) Enjoy the company of Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without prior notice. **(2)** Closed on certain dates for maintenance. Please check with us for details. **(3)** Upon request and subject to availability. **(4)** Subject to additional fees. **(5)** Some app features use location data and require Wi-Fi or mobile internet connection.

FOOD & DRINK⁽⁴⁾

Breakfast

CAPE COD

An all-you-can-eat breakfast featuring a wide range of hot and cold, sweet and savoury products served with fruit juices and hot drinks.

Restaurants

YACHT CLUB

- Authentic yacht club style
- Table service, à la carte
- Surf and turf dishes with New England flavours and a Mediterranean touch

CAPE COD

- New England seaside setting
- All-you-can-eat Mediterranean and International restaurant

Bar

CAPTAIN'S QUARTERS

Elegant bar with a nautical theme

TOP TIPS

Our restaurants are incredibly popular! Please book ahead via our official [Disneyland Paris Mobile App](#)⁽⁵⁾ to secure your table.

- For the ultimate Disneylicious experience, don't forget to purchase a Meal Plan to add to your reservation (Meal Plans do not guarantee a table)
- Check the **Magical Extras** fact sheet for the Meal Plans available at your Disney Hotel

DID YOU KNOW...?


- All-you-can-eat breakfast in a dedicated lounge is included in the price of your stay (package or room only) for Compass Club Rooms and Suites
- Menus for children are available in both restaurants
- There's a range of options available for those with food allergies or special dietary requirements
- Vegetarian and vegan options are available






OVERVIEW ROOM TYPES - SUPERIOR



Superior Rooms:

- Superior Room
- Superior Room - Lake view
- Superior Room with Terrace
 - 27 m² (290 ft²)
 - Up to 4 Guests - 
 - 1 large double bed or 2 double beds

Superior Family Rooms:

- Superior Family Room
- Superior Family Room - Lake view
 - 28 to 29 m² (301 to 312 ft²)
 - 5 Guests - 
 - 2 double beds and 1 sofa bed

Adapted Superior Rooms:

- Adapted Superior Room
- Adapted Superior Room - Lake view
- Adapted Superior Room with Terrace
 - 27 m² (290 ft²)
 - 1 Guest in a wheelchair + 3 companions -  + 
 - 1 double bed and 1 bunk bed
 - Entrance door width: 92 cm (36 in)
 - Distance between bed and floor: 25 cm (9.5 in)
 - Bed height: 60 cm (23.5 in)
 - Peephole in entrance door at wheelchair height
 - Bathroom door width: 82 cm (32 in)
 - Adapted shower with grab rail and bathing seat
 - Wheelchair-accessible washbasin
 - Elevated toilet for right- and left-hand transfer
 - Grab rail next to toilet

EQUIPMENT

- HD TV with international and Disney TV channels
- Radio
- Air conditioning
- Extra bedding (upon request)
- Tea facilities and espresso machine
- Telephone
- Safety deposit box
- Wardrobe with hangers
- Iron & ironing board
- Toiletries
- Towels
- Hairdryer

ROOM SERVICE (extra charge)

- Breakfast (all Room types)
- Dinner (Executive Rooms only)



Presidential Suite



Compass Club Family Room



Honeymoon Suite

OVERVIEW ROOM TYPES - EXECUTIVE

Compass Club Rooms:

- Compass Club Room
- Compass Club Room - Lake view
 - 27 m² (290 ft²)
 - Up to 4 Guests -
 - 1 large double bed or 2 double beds

Compass Club Family Room

- 28 to 29 m² (301 to 312 ft²)
- 5 Guests -
- 2 double beds and 1 sofa bed

Compass Club Family Room

- 40 m² (430 ft²)
- 6 Guests -
- 2 double beds and 2 sofa beds

Adapted Compass Club Room - Lake view

- 27 m² (290 ft²)
- 1 Guest in a wheelchair + 3 companions - +
- 1 double bed and 1 bunk bed
- Entrance door width: 92 cm (36 in)
- Distance between bed and floor: 25 cm (9.5 in)
- Bed height: 60 cm (23.5 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 82 cm (32 in)
- Adapted shower with grab rail and bathing seat
- Wheelchair-accessible washbasin
- Elevated toilet for right- and left-hand transfer
- Grab rail next to toilet
- Aquatec seat, enabling Guests with disabilities to stay in a room with standard bath

Executive Suite

- 64 m² (688 ft²)
- 4 Guests -
- 1 large living room with sofa bed and 1 large double bed
- Garden view

Resort Suite

- 55 m² (592 ft²)
- 4 Guests -
- 1 living room with sofa bed and an alcove bedroom with 1 large double bed
- Lake side view

Compass Club Suite

- 50 m² (538 ft²)
- Up to 4 Guests -
- 1 large double bed and 1 sofa bed for 1 adult or 2 children
- Lake side view

Vice-Presidential Suite

- 69 m² (742 ft²)
- Up to 4 Guests -
- 1 large double bed and 1 sofa bed
- Lake side view

Presidential Suite

- 83 m² (893 ft²)
- 6 Guests -
- 1 large living room with sofa bed, an alcove with 1 double bed, a separate bedroom with 1 large double bed
- Lake side view

EXCLUSIVE SERVICES*

A personalised welcome:

- Private Reception desk
- Free valet parking

Access to the Compass Club Lounge, serving:

- All-you-can-eat breakfast
- Afternoon snacks
- All day non-alcoholic drinks

Even more benefits in your room:

- Turndown service
- Dinner room service (extra charge)
- Mini-fridge
- Slippers
- Bathrobes
- Extra bathroom amenities



*In addition to the Exclusive Services, you also benefit from all the Equipment listed on [page 5](#).