# DISNEY® HOTELS

**PRACTICAL INFORMATION** 

**DISNEY DIFFERENCE** 

SERVICES



# DISNEY'S SEQUOIA

# FACT SHEET FOR TRAVEL AGENTS

## RELAX IN A GRAND LODGE NESTLED IN A PEACEFUL FOREST

- A rustic and cosy place to relax
- Surrounded by majestic sequoia trees
- Good value for money









Pool



AMENITIES

### **ROOM SPECS**

**"IDEAL FOR GUESTS** DREAMING OF THE WARMTH OF A FIREPLACE, THE SMELL OF PINE TREES AND THE GREAT OUTDOORS."

Tim, Travel Counselor

# DISNEY DIFFERENCE... GET CLOSER TO THE MAGIC

Have your client spend every second immersed in the Disney magic and benefit from exclusive extras:

- Extra Magic
- Uniquely themed Disney<sup>®</sup> Hotel
- Disney Character Selfie Spot

### • Extra Magic Time

- Disney Hotel Guests can enjoy exclusive access to the Disney<sup>®</sup> Parks before official opening time\* \* Conditions are subject to the date of visit of your client. The duration of Extra Magic Time may vary, as may the number of Disney Parks in which it applies and the number of attractions available.
- Close to the Disney<sup>®</sup> Parks, a short walk or free shuttle ride away



### • Extra Fun

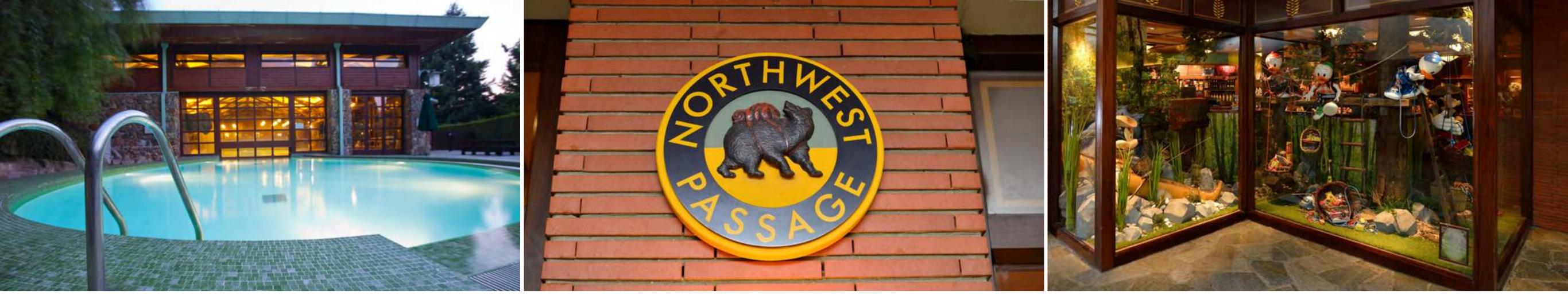
- Various recreational activities
- Extra Services
- Concierge service
- Press Reader (wide range of digital newspapers)
- Exclusive services for Golden Forest Club Rooms and Suites Guests (detailed list on page 6)
- Dry cleaning (extra charge)

THE INFORMATION SHOWN IN THE DOCUMENT IS VALID AT THE DATE OF PUBLICATION. WE CANNOT GUARANTEE THAT SPECIFIED PRODUCTS OR SERVICES WILL BE AVAILABLE THROUGHOUT THE VALIDITY PERIOD OF THE DOCUMENT.

AS PART OF THE ENHANCED HEALTH AND SAFETY MEASURES WE HAVE IMPLEMENTED FOR BOTH CAST MEMBERS AND GUESTS BASED ON GUIDANCE FROM THE FRENCH GOVERNMENT AND PUBLIC HEALTH AUTHORITIES, SOME EXPERIENCES PRODUCTS OR SERVICES MAY BE MODIFIED OR UNAVAILABLE AT THE TIME OF YOUR CLIENT'S STAY. SCHEDULES ARE AVAILABLE AT THE DISNEY HOTEL.

PLEASE CONTACT US FOR INFORMATION OR VISIT OUR DISNEY STARS APP OR DISNEYLANDPARIS.COM FOR THE MOST RECENT UPDATES.





### PRACTICAL INFORMATION

- All the comfort and services of a 3-star hotel
- Address: Disney's Sequoia Lodge, Avenue Robert Schuman 77700 Coupvray
- 1,009 Rooms

### **889 Standard Rooms:**

- 286 Standard Rooms (including 8 rooms for Guests with disabilities)
- 553 Standard Rooms near hotel facilities (including 10 rooms for Guests with disabilities)
- 50 Standard Rooms near hotel facilities Lake side (including 1 room for Guests with disabilities)

### **120 Executive Rooms:**

- 110 Golden Forest Club Rooms (including 3 rooms for Guests with disabilities)
- 10 Suites
- Registration: For a simpler and quicker check-in, your client can easily check-in online by using the official Disneyland<sup>®</sup> Paris app and completing their details up to 7 days prior to their visit. They will pick up their MagicPass from reception as soon as they arrive at their Disney<sup>®</sup> Hotel and be able to head straight to the Disney<sup>®</sup> Parks. They will receive a notification once their room is ready.
- Check-out: before 11am
- Free parking at this Disney Hotel
- Free parking at the Disney Parks including 8 spaces with charging points for electric cars (service free of charge)

### • MagicPass

This **exclusive** card contains:

- Disney Park tickets
- Extra Magic Time in the Disney Parks
- Additional options booked (except for excursion vouchers) - Digital room key
- Guest parking at this Disney Hotel and at the Disney Parks
- Swimming pool and fitness room access

### SERVICES

- Concierge service
- Luggage service (Golden Forest Club Rooms and Suites only)
- Press Reader (wide range of digital newspapers)
- Shopping service: delivery of your Disney purchases to your hotel
- Dry cleaning (extra charge)

- Your client will receive a MagicPass to make their stay easier.

- Hotel charge card, for shops and restaurants
  - in the Disney Parks, Disney Hotels and Disney Village<sup>®</sup>
  - (charged on the Disney Hotel invoice, does not apply
  - to Villages Nature<sup>®</sup> Paris by Center Parcs)

# AMENITIES

- Lifts
- Luggage room
- Free Wi-Fi
- Free parking at the hotel and at the Disney Parks
- Safety deposit box available at reception and in rooms
- HD TV, International and Disney TV channels
- Specific equipment for Guests with disabilities (such as special kit for hearing-impaired Guests or aquatec seat in standard bath, upon request)

# RECREATION

- Disney Character Selfie Spot
- Quarry Pool & Health Club\*
- Indoor and outdoor swimming pool
- Equipment available to help Guests with disabilities get into the water, plus dedicated wheelchair
- Whirlpool
- Fitness room: full-service gym accessible with room key
- \* Closed on certain dates for maintenance, please check with us for details.
- Disney shop: Northwest Passage

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### CHILDREN'S HIGHLIGHTS

### Activities

- Disney Character Selfie Spot
- Kids' corner

### Services (extra charge)

- Babysitting service upon request (please check availability with the Concierge)
- Baby's food available in the hotel shop
- Special kids' menu
- Special kids' cocktails (non-alcoholic) at the bar

### **Equipment** available

- Highchairs in the restaurant
- Changing tables in the restrooms

### Equipment upon request (subject to availability)

- Kettle
- Bottle warmers
- Baby's cots (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Bed rails
- Baby's bath
- Potty
- Training seat
- Bottle steriliser



### **Breakfast**

### **HUNTER'S GRILL**

with fruit juices and hot drinks

### Restaurant

### **HUNTER'S GRILL**

- Rustic lodge ambience
- All-you-can-eat table service featuring international specialities and country-style dishes
- 'Plus' Meal Plan: Half Board/Full Board
- Large range of culinary options available for those with food allergies or dietary requirements

### Bar

### **REDWOOD BAR AND LOUNGE**



- A full, balanced all-you-can-eat table service breakfast featuring a wide range of hot and cold, sweet and savoury products served

Inspired by American National Park architecture, its snug stone and wood decor features a vast open fireplace

# TOP TIPS



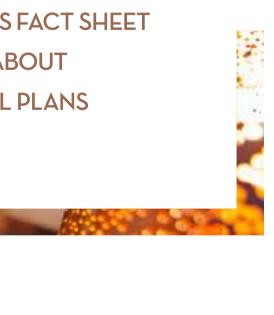
**Our restaurants are incredibly popular! Please advise** your clients to book ahead via our Disneyland® Paris app to secure their table.



They can also book their table by calling our Dining Reservation Service on +33 1 60 30 40 50\*

- Don't forget to suggest your clients add a Meal Plan to their reservation (Meal Plans do not guarantee a table)
- All-you-can-eat table service breakfast is already included in the price of your client's stay (package or room only) for Golden Forest Club Rooms and Suites (served in the Club lounge)
- Ask your clients to advise us of any special dietary requirements at time of booking
- \* International call rates apply, cost may vary according to network.

PLEASE CHECK THE DISNEYLICIOUS FACT SHEET FOR MORE INFORMATION ABOUT OUR RESTAURANTS AND MEAL PLANS





### OVERVIEW ROOM TYPE - STANDARD

### Standard Room

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- 4 Guests -
- 2 double beds

### **Standard Room near hotel facilities**

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 large double bed or 2 double beds

### **Standard Room near hotel facilities - Lake side**

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- 4 Guests + 1 child -
- 2 double beds and 1 single sofa bed

### **Adapted Standard Rooms:**

- Adapted Standard Room
- Adapted Standard Room near hotel facilities
- Adapted Standard Room near hotel facilities Lake side
- 2 x 27 m<sup>2</sup> (2 x 290 ft<sup>2</sup>)
- 1 Guest in a wheelchair + 5 companions 5 + 22
- Entrance door width: 90 cm (35 in)
- Connecting room door width: 70 cm (27.5 in)
- Distance between bed and floor: 24 cm (9 in)
- Bed height: 56 cm (22 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 90 cm (35 in)
- Adapted shower (+ bath in the connecting room)
- Bathing seat in shower
- Grab rail in shower
- Wheelchair-accessible sink
- Toilet for right and left hand transfer
- Elevated toilet
- Grab rail next to toilet

### 1<sup>st</sup> Room (Adapted)

- 1 single bed and 1 bunk bed

### 2<sup>nd</sup> Room (Non Adapted)

- 2 double beds
- Standard bathroom with bath

- Wheelchair-accessible bathroom with shower

### AMENITIES

- Free Wi-Fi
- HD TV, International and Disney TV channels
- Radio
- Air conditioning
- Complimentary pillows and blanket (upon request)
- Toiletries
- Towels
- Hair dryer
- Kettle (upon request)
- Telephone
- Safety deposit box
- Wardrobe with hangers
- Baby's bed, sheets and blanket included (upon request, subject to availability)
- Baby's bath, potty and training seat (upon request, subject to availability)
- Baby's bottle steriliser and warmer (upon request, subject to availability)



### OVERVIEW ROOM TYPES - EXECUTIVE

### **Golden Forest Club Room**

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- Up to 4 Guests -
- 1 or 2 double beds
- All-you-can-eat table service breakfast per day and per person included

### **Golden Forest Club Room - Lake side**

- 27 m<sup>2</sup> (290 ft<sup>2</sup>)
- 4 Guests -
- 2 double beds
- All-you-can-eat table service breakfast per day and per person included

### Adapted Golden Forest Club Room - Lake side

- 2 x 27 m<sup>2</sup> (2 x 290 ft<sup>2</sup>)
- 1 Guest in a wheelchair + 5 companions  $\pounds$  + **\bullet \bullet \bullet**
- All-you-can-eat table service breakfast
- per day and per person included
- Entrance door width: 90 cm (35 in)
- Connecting room door width: 70 cm (27.5 in)
- Distance between bed and floor: 24 cm (9 in)
- Bed height: 56 cm (22 in)
- Bathroom door width: 90 cm (35 in)

- Adapted shower (+ bath in the connecting room)
- Bathing seat in shower
- Grab rail in shower
- Wheelchair-accessible sink
- Toilet for right and left hand transfer
- Elevated toilet
- Grab rail next to toilet - Aquatec seat, enabling Guests with disabilities
- to stay in room with standard bath

### 1<sup>st</sup> Room (Adapted)

- 1 single bed and 1 bunk bed - Wheelchair-accessible bathroom with shower

### 2<sup>nd</sup> Room (Non Adapted)

- 2 double beds
- Standard bathroom with bath

### **Golden Forest Club Suite**

- 55 m<sup>2</sup> (2592 ft<sup>2</sup>)
- Up to 4 Guests -
- and per person included
- Comfortable and cosy space with a large bedroom and additional services

- 1 large double bed and 1 sofa bed
- All-you-can-eat table service breakfast per day

## SERVICES

In addition to Standard Room services:

- Private reception desk
- Luggage service
- Private lounge, serving drinks plus sweet and savoury snacks
- American all-you-can-eat table service breakfast in private lounge
- Turn down service

### AMENITIES

In addition to Standard Room amenities:

- Tea and espresso machine
- Iron & ironing board
- Mini-Fridge
- Slippers (Suites only)
- Bath robes (Suites only)

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