



DISNEY HOTEL CHEYENNE★★★

FACT SHEET FOR TRAVEL AGENTS

This fact sheet has been created for the exclusive use of travel agents to enable them to provide their customers with a description of the services offered. Travel agents must not share this document with customers or any other third parties. The detailed descriptions on the following pages are designed to help travel agents bring the Disney experience to life for their customers.

**VALID FOR ARRIVALS FROM 1 APRIL 2025
TO 30 MARCH 2026**

The information shown in this document is valid at the date of publication. For the latest updates please consult DisneylandParis.com or your Disneyland Paris sales contact. Some shows, events, experiences, attractions, entertainment, shops, restaurants and additional facilities may only be offered in certain seasons or may be closed, modified, delayed, unavailable or cancelled without notice. Certain experiences are subject to availability. Additional charges and specific terms and conditions may apply. Details on DisneylandParis.com.

Last update: August 2024 ©Disney



YEEHAW!

THE PERFECT PLACE TO KICK OFF YOUR BOOTS AND REACH FOR THE STARS, PARTNER

- Wild West style bustling town
- Disney/Pixar's Toy Story themed rooms
- Encounters with Woody or Jessie⁽¹⁾
- 20-minute walk or free shuttle⁽²⁾ to the Disney® Parks



Distance from
the Disney Parks



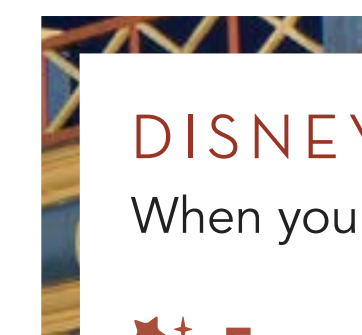
Western-inspired
restaurant & bar



Little Sheriffs' Corner
indoor & outdoor
play areas for children⁽³⁾



General Store



DISNEY® HOTEL BENEFITS

When you stay at a Disney® Hotel, you'll enjoy a fully immersive experience and benefits.



Even more Disney magic

Magic continues in the Disney Hotels.

- Immersive decor and theming
- Disney Character Encounters⁽¹⁾



Disney Service

Enjoy great service the Disney way.

- Dedicated Cast Members
- Family-friendly services and amenities



More time in the Disney Parks

Make the most of every magical minute.

- Extra Magic Time⁽⁴⁾: access to one or more Disney Parks before official opening
- Close to the Disney Parks, a short walk or free shuttle⁽²⁾ ride away



(1) Enjoy the company of Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without prior notice.
(2) Disneyland® Paris shuttles operates within regular intervals, depending on the traffic. They run 7 days a week. For timetables, please check with the Information desk.
(3) All activities accessible to children require the presence of an adult. **(4)** The time and duration of Extra Magic Time may vary, as may the Disney Parks in which it applies, and will be confirmed on the day of your visit.



PRACTICAL INFORMATION

- Address: Disney Hotel Cheyenne, Rue du Bœuf Agile 77700 Coupvray
- Check in: from 3pm
- Check out: before 11am⁽¹⁾
- 1,000 Rooms:
 - 1,000 Woody’s Roundup Standard Rooms (including 21 specially-adapted rooms for Guests with disabilities and special needs⁽²⁾)

Parking

- Free parking including 18 spaces with charging points for electric cars (free of charge)
- Free parking at the Disney Parks including 4 spaces with charging points for electric cars (free of charge)

SERVICES

- Information and reservation desk
- Tax-free shopping⁽³⁾: keep your Disney receipts to benefit from tax-free shopping. More information at the Concierge desk of your hotel or in Disney shops
- Shopping Service: spend €50 or more in the Disney shops before 3pm and your purchases can be delivered for collection from your hotel shop – so you don’t have to carry them around all day
- Press Reader (wide range of digital newspapers)

FACILITIES

- Luggage room
- Free Wi-Fi
- Safety deposit box available at Reception and in rooms
- Certain equipment for Guests with disabilities (such as a special kit for hearing-impaired Guests or Aquatec seat for a standard bath, upon request). See [Accessibility Guide](#)
- Launderette⁽⁴⁾

RECREATION & SHOPPING

- Disney Character Encounters⁽⁵⁾
- Disney shop: *General Store*
- Pony rides⁽⁴⁾⁽⁶⁾
- Outdoor playground

Prepare your trip and don’t miss a minute of the magic with our official [Disneyland® Paris Mobile App](#)⁽⁷⁾.

BEFORE YOUR ARRIVAL:

1. Download the Disneyland® Paris Mobile App. Sign in or create a Disney Account and link your Disney Hotel + Disney Park tickets package.
2. From 7 days up to the day before your arrival, complete your mobile check in and get your digital MagicPass⁽⁸⁾ (Disney Park tickets, Meal Vouchers (if applicable), Guest Parking access and more, using a unique QR code).

ON THE DAY OF YOUR ARRIVAL:

3. Head to the Disney Parks and we can send you an SMS or e-mail when your room is ready.

Please note:

- Mobile check in is available up to the day before your arrival. Your digital MagicPass is available throughout your stay⁽⁸⁾
- Everyone in your booking over 3 years old will receive a MagicPass. You can use a physical MagicPass, a digital MagicPass or both!
- To collect *Disney PhotoPass*™+, coupons, Gift Cards or pre-booked excursion vouchers, or to request a Hotel charge card⁽⁹⁾, please go to the Reception desk.



Children’s highlights. **Please note:** all activities accessible to children require the presence of an adult.

(1) After this time, your Hotel account will be deactivated and your MagicPass will no longer open your room or give you access to the hotel's inclusive services. **(2)** Subject to availability. Please contact us for more information. **(3)** Subject to applicable legal requirements. **(4)** Extra charge. **(5)** Enjoy the company of Disney Characters. Please note, we cannot guarantee the presence of specific Disney Characters. Subject to availability and change without prior notice. **(6)** Seasonal activity. More information at the hotel shop. **(7)** Some app features use location data and require Wi-Fi or mobile internet connection. **(8)** If you book your stay 3 days or less before your arrival, you will need to go to your Reception desk to activate your digital MagicPass and pick up your Disney Park tickets and Meal Vouchers (if applicable). **(9)** You can activate the payment function of your physical MagicPass at the Reception desk to add purchases made in the Disney Parks, Disney Hotels and Disney Village® to your Hotel invoice. To use this service, leave your credit card on file at the Reception desk to settle the bill. For more information, please ask the Hotel Reception team. This service is not available for purchases made in Les Villages Nature Paris, McDonald’s, Rainforest Café, The Royal Pub®, BRASSERIE Rosalie®, Vapiano®, Five Guys, Gaumont Cinema, The LEGO® Store, Häagen-Dazs, Earl of Sandwich, and various seasonal stands.



FOR CHILDREN

- Special children's menu
- Special children's cocktails (non-alcoholic)
- Highchairs in the restaurant⁽¹⁾
- Changing tables in the restrooms
- Baby food available in the Disney Hotel shop
- Kettle⁽¹⁾
- Bottle steriliser⁽¹⁾
- Bottle warmers⁽¹⁾
- Baby cots⁽¹⁾ (travel cot with a lightly padded mattress and adapted linen, 1 cot per room)
- Baby bath⁽¹⁾
- Potty⁽¹⁾
- Training seat⁽¹⁾

FOOD & DRINK⁽²⁾

Breakfast

CHUCK WAGON CAFE

An all-you-can-eat breakfast featuring a wide range of sweet and savoury products, served with fruit juices and hot drinks.

Restaurant

CHUCK WAGON CAFE

- Bustling wagon station straight from the plains of the Wild West
- All-you-can-eat restaurant featuring barbecue ribs and chicken

Bar

RED GARTER SALOON

Old West saloon swinging with some toe-tappin’ country tunes

Coffee Shop

STARBUCKS® COFFEE

For a tasty break and a moment’s relaxation

💡 TOP TIPS



Our restaurants are incredibly popular! Please book ahead via our official [Disneyland Paris Mobile App^{\(3\)}](#) to secure your table.

- For the ultimate Disneylicious experience, don’t forget to purchase a Meal Plan to add to your reservation (Meal Plans do not guarantee a table)
- Check the **Magical Extras** fact sheet for the Meal Plans available at your Disney Hotel

DID YOU KNOW...?

- Menus for children are available in the restaurant
- There’s a range of options available for those with food allergies or special dietary requirements
- Vegetarian and vegan options are available




(1) Upon request and subject to availability. **(2)** Subject to additional fees. **(3)** Some app features use location data and require Wi-Fi or mobile internet connection.




OVERVIEW ROOM TYPES - STANDARD



Woody's Roundup Standard Room

- 21 m² (226 ft²)
- 4 Guests - 
- 1 double bed and 1 trundle bed

Woody's Roundup Standard Room

- 21 m² (226 ft²)
- 4 Guests - 
- 2 double beds

Adapted Woody's Roundup Standard Room

- 42 m² (452 ft²) - connecting rooms⁽¹⁾
- 1 Guest in a wheelchair + 3 companions -  + 
- 1 double bed and 2 single beds
- Entrance door width: 82 cm (32 in)
- Connecting room door width: 93 cm (36.5 in)
- Distance between bed and floor: 26 cm (10 in)
- Bed height: 56 cm (22 in)
- Peephole in entrance door at wheelchair height
- Bathroom door width: 78 cm (30.5 in)
- Adapted shower (+ bath in the connecting room) with grab rail and bathing seat
- Wheelchair-accessible washbasin
- Elevated toilet
- Grab rail next to toilet

EQUIPMENT

- HD TV with international and Disney TV channels
- Radio
- Air conditioning
- Extra bedding (upon request)
- Tea facilities and espresso machine
- Telephone
- Safety deposit box
- Wardrobe with hangers
- Toiletries
- Towels
- Hair dryer

(1) Subject to availability and on request at the booking time.